

QUARTERLY SERVICE QUALITY REPORT
SOUTH CAROLINA OPERATIONS

COMPANY NAME GC Pivotal, LLC
QUARTER/YEAR 4Q / 2014

MONTH: **October 2014** **November 2014** **December 2014**

Number of Customer Access Lines	<u>0</u>	<u>0</u>	<u>0</u>
New Service Applications Held over 30 Days	<u></u>	<u></u>	<u></u>
Trouble Reports / Access Line (%)	<u>same as ILEC</u>	<u>same as ILEC</u>	<u>same as ILEC</u>
Customer Out of Service Clearing Times (%)	<u>same as ILEC</u>	<u>same as ILEC</u>	<u>same as ILEC</u>
New Installs and Re-Installs Completed within 5 Days (%)	<u>same as ILEC</u>	<u>same as ILEC</u>	<u>same as ILEC</u>
Commitments Fulfilled (%)	<u>same as ILEC</u>	<u>same as ILEC</u>	<u>same as ILEC</u>
Number of Lifeline Customers	<u>same as ILEC</u>	<u>same as ILEC</u>	<u>same as ILEC</u>

Comments / Explanations: _____

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